



Uwe-Jens Gerth, consulting services for maintenance, material management, production planning and control

Assessment of project assignment :

To ensure I always meet the clients requirements and to keep up a high standard I would like to ask you for feedback on my performance during the project described below. Thank you for your constructive remarks.

Company name: Elf Oil Deutschland GmbH
Country: Germany

Industry: oil and gas industry

Project description:

Based on the current as well as new business processes the standard software R/3 had to be implemented for supporting the maintenance activities in the business area gas stations. Business processes had to be adapted as well as newly developed. The processes were implemented in standard R/3 as well as using additional programs.

Period of assignment: 04.5.1998 - 29.01.1999

Task:

Mr. Gerth was assigned as PM/MM consultant and part team leader to support the team on maintenance related processes (Los 13). He helped to formulate the current and new processes, supported the building of the prototype, led through the testing activities and user training and supervised the implementation.

Evaluation:

Please state your opinion by marking on a scale from 1 (very good) to 5 (deficient performance).

	☺	☺	☹	not applicable		
Were your expectations fulfilled on the assignment ?	<input checked="" type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="checkbox"/>
Were documents delivered on a timely basis ?	<input checked="" type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="checkbox"/>
Were questions and problems addressed in a timely manner ?	<input checked="" type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="checkbox"/>
Were you satisfied with the quality of the deliverables overall ?	<input checked="" type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="checkbox"/>
Were you satisfied with the willingness and attitude of the consultant ?	<input checked="" type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="checkbox"/>
Were you satisfied with the length of time the consultant took to become familiar with the issues ?	<input checked="" type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="checkbox"/>
How do you rate the consultants communication skills ?	<input checked="" type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="checkbox"/>
How do you rate the overall competence of the consultant ?	<input checked="" type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="checkbox"/>
Would you recommend the consultant for further projects ?	<input checked="" type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="checkbox"/>

Remarks:

Project manager: Katharina Wojcicki
(Katharina Wojcicki)

Department: Eru & Young