



Uwe-Jens Gerth, consulting services for maintenance, material management, production planning and control

Assessment of project assignment :

To ensure I always meet the clients requirements and to keep up a high standard I would like to ask you for feedback on my performance during the project described below. Thank you for your constructive remarks.

Company name: Flughafen München GmbH.
Country: Germany

Industry: Airport management

Project description:

Based on the process design of a former implementation project being cancelled, processes of the maintenance department had to be adapted to SAP R/3. A prototype had been established according to the processes and partly implemented in the productive system.

Period of assignment: 11.07.1999 - 15.03.2000

Task:

Mr. Gerth was assigned as SM consultant to support the team in adapting the processes and customizing of the prototype (notification, order, budgeting). He helped to formulate the current processes and determined the R/3 support by the SM and partly the PS module. He helped to train the users of the first implementation phase (maintenance notification and master data).

Evaluation:

Please state your opinion by marking on a scale from 1 (very good) to 5 (deficient performance).

	😊	☹	😞	not applicable		
Were your expectations fulfilled on the assignment ?	①	<input checked="" type="radio"/>	③	④	⑤	<input type="checkbox"/>
Were documents delivered on a timely basis ?	<input checked="" type="radio"/>	②	③	④	⑤	<input type="checkbox"/>
Were questions and problems addressed in a timely manner ?	<input checked="" type="radio"/>	②	③	④	⑤	<input type="checkbox"/>
Were you satisfied with the quality of the deliverables overall ?	①	<input checked="" type="radio"/>	③	④	⑤	<input type="checkbox"/>
Were you satisfied with the willingness and attitude of the consultant ?	①	<input checked="" type="radio"/>	③	④	⑤	<input type="checkbox"/>
Were you satisfied with the length of time the consultant took to become familiar with the issues ?	<input checked="" type="radio"/>	②	③	④	⑤	<input type="checkbox"/>
How do you rate the consultants communication skills ?	①	<input checked="" type="radio"/>	③	④	⑤	<input type="checkbox"/>
How do you rate the overall competence of the consultant ?	<input checked="" type="radio"/>	②	③	④	⑤	<input type="checkbox"/>
Would you recommend the consultant for further projects ?	①	<input checked="" type="radio"/>	③	④	⑤	<input type="checkbox"/>

Remarks:

Project manager: Carsten Hayme

Department: KPAG Consulting